Board of Selectmen Tentative Agenda September 1, 2009

7:00 PM Senator James Timilty

Discuss matters pertaining to state budget and impact on the Town

In the event the Senator is unable to attend the meeting, the following items would be acted upon

ACTION

Superintendent Feeney requests the Selectmen vote to award the bid for the 4-Wheel Drive Front End Loader Waste Handling Arrangement to Milton CAT, Southworth-Milton, Inc. Milford MA

Discuss unlicensed dogs in Medfield for the year 2009

Massachusetts Municipal Assoc. to hold Legislative Breakfast Meetings- October 16, October 23 and October 30; (October 23 in Bellingham 8:30-10:00 AM)

LICENSES & PERMITS

New N' Towne Club requests permission to place signs announcing upcoming events Annual Kick-Off Party September 13; Big Rig event October 3; meeting with Medfield Green October 15; Halloween Party October 24

Ledgetree Road neighbors request a block party permit for Saturday Sept. 12 3-9PM

High School Field Hockey Team requests permission to hold a car wash in the rear parking lot at Town Hall September 6, 9-2PM

SELECTMEN REPORT

INFORMATION

Letter from Jeffrey Simon, Director of Infrastructure Inventment, State House regarding stimulus program and impact on towns and cities Letter from Comcast regarding Comcast Customer Guarantees

OF MEDICAL CONTROL OF MEDICAL CO

TOWN OF MEDFIELD

Office of

SUPERINTENDENT OF PUBLIC WORKS

MEDFIELD, MASSACHUSETTS

(508) 359-8505

KENNETH P. FEENEY Superintendent

TO:

Board of Selectmen

FROM:

Kenneth P. Feeney, Supt.

DATE:

August 25, 2009

SUBJUCT:

BID AWARD

It is my recommendation that the following bid be awarded according to the low bid prices and the Town of Medfield specifications for the <u>4-Wheel Drive Front End Loader Waste Handling Arrangement.</u>

Milton-CAT Southworth-Milton, Inc 100 Quarry Drive Milford, Ma. 01757 I would first like to thank you for your continued leadership and support as the stimulus program continues to develop here in the Commonwealth. Your numerous phone calls, meetings, and letters have been very informative as we continue on the road to economic recovery in Massachusetts. I would also like to thank you and your staffs for helping us to identify many of the shovel ready infrastructure needs across the Commonwealth.

Through the task force process, cities and towns submitted the details of more than 4,600 projects, totaling nearly \$16.5 billion. We knew the funding process was expected to move quickly so we requested project information before ARRA was finalized by the Federal Government. At that point we did not have any information on the types of projects that might qualify for funding, but knew that no matter what the bill contained we had to be prepared and move quickly. After careful review of the legislation and receiving guidance from Washington over the past five months, it has now become clear that the final ARRA bill that emerged from Congress contained much more programmatic funding and far less funding for infrastructure and municipal projects than originally anticipated. In Attachment 2, we have listed broad examples of projects that do not qualify for stimulus funding under ARRA. Unfortunately, it is likely that many of your well thought out and essential community capital projects do not qualify.

However, there are a number of good opportunities for municipalities contained in ARRA. Some of the grant/assistance programs have already been announced and are available to you (See Attachment 1 for examples and links for more information). Because the Patrick-Murray Administration is committed to working with cities and towns to help rebuild the economy, we will be periodically sending you updates regarding new grant opportunities.

The Patrick-Murray Administration recognizes that the projects you submitted for possible stimulus funding are worthwhile but is obligated to follow the guidelines put forth in the stimulus legislation and by federal agencies. Regardless of eligibility, your submissions did not go unnoticed. We now know of many of the infrastructure needs of cities and towns across the Commonwealth and can consider these when we review our capital budget and other forms of funding.

The Patrick-Murray Administration has made partnering with communities a priority and will continue to work with cities and towns to rebuild our economy and move Massachusetts forward.

If you have questions or concerns, please do not hesitate to contact my office at 617-979-8380 or refer to our website at http://www.mass.gov/recovery.

Sincerely,

Jeffrey A. Simon Director

Jeffrey A. Simon | Director of Infrastructure Investment
Commonwealth of Massachusetts | Administration and Finance
State House |Boston | MA 02133
T 617 727 2040 | x 35412



Comcast Cable Communications, Inc. 426 East First Street South Boston, MA 02127 www.comcast.com

August 24, 2009

RECEIVED

AUG 2 6 2909

Board of Selectmen Town of Medfield Town House 459 Main Street Medfield, MA 02052

MEDFIELD SELECTMEN

Dear Members of the Board:

In keeping with our practice of informing you of business developments at Comcast, I'm writing to provide an update on a topic of interest to our customers in the Town of Medfield – customer service. Having made significant investments in new technologies and processes that I'll describe further below in this letter, Comcast is now taking the step, unprecedented in our industry, of backing all of our residential services with a multi-faceted guarantee that assures accountability to our customers.

While we always try to deliver great customer service every time, we acknowledge that there are times when we make mistakes. When that happens, we believe it is important for our customers to know what they can expect from us. The Comcast Customer Guarantee reinforces our commitment to provide a consistently positive experience for our customers. When we fall short of this commitment, we will compensate our customers for the inconvenience.

The guarantee outlines this promise with the following components:

- To give a 30-day, money-back guarantee on all of our services;
- *To be respectful and courteous of customers and their homes;*
- To answer customers' questions at their convenience 24 hours a day, seven days a week;
- To offer easy-to-understand packages and provide a clear bill to customers;
- To continually offer the best variety of video choices;
- To quickly address any problems that customers experience; and
- To schedule appointments at our customers' convenience and be mindful of their time

The Comcast Customer Guarantee not only demonstrates to our customers that we are dedicated to getting it right the first time, it also empowers our employees to make it right when we miss the mark. For example, after the first visit to a customer's home, if we do not satisfactorily complete installation or can't resolve a routine issue, we will extend a complimentary 3-month

Board of Selectmen Town of Medfield August 24, 2009 Page 2

premium service or \$20 credit to their account. We also won't charge them for a service visit that results from a Comcast equipment or network problem. And if we fail to arrive for a scheduled visit during the promised appointment window, we will provide the customer with a \$20 credit for the inconvenience.

As you may be aware from previous updates, Comcast has made significant investments in recent years in this part of our business, focusing on new training and the deployment of next-generation technologies for our local network engineers, field technicians and call center teams. As the voice, high-speed Internet and video services that we provide on our fiber-optic network have become more sophisticated, so, too, has our approach to supporting our customers. These investments today are allowing us to proactively trouble-shoot network issues before they impact customers, provide better diagnoses and faster resolution of issues within customers' homes and deliver crisper support to customers on the phone and via emerging communications channels online.

In the highly competitive telecommunications market that exists today, the Comcast Customer Guarantee is truly unique. It is our promise that we will hold our products, our services and our employees to the highest standards. Our goal is to provide a superior customer experience the first time, every time. This is not a promotion. This is a long-term commitment to our customers and to your community.

While our ongoing investments in the customer experience have made the Comcast Customer Guarantee possible, we know there is always room for improvement when it comes to delivering a superior customer experience. To this end, we are also using the Comcast Customer Guarantee as a tool for finding areas of our business where we can do better. Although we have only had the Guarantee in place for a few months, we are already seeing it drive improvement in our operations, and the customer response has been very positive.

As always, I welcome any feedback you may have about this or any other aspect of our business in the Town of Medfield.

Sincerely,

Timothy G. Murnane

Timothy 6. Mermore 1896

Vice President – Government & Community Relations

cc: Frank W. Foss, Comcast, Senior Manager – Government & Community Relations

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Inbox (204) Deleted Items Drafts Junk e-mail Sent Items RSS Feeds		Dear Memebrs of the Board, The New N' Towne Club of Medfield respectfully request permission to erect sandwich boards in town to promote our upcoming Fall events. The events are scheduled as follows - our Kick Off Party on September 13th, our Big Rig fundraising event on October 3rd, a talk, hosted in conjucntion with Medfield Green on October 15th, and a Halloween party on October 24th.							
									If you have questions about any of these events, or require further information, please do not hesitate to contact me.
				I look forward to your response,					
Calendars Contacts Notes Tasks		Best Regards							
		Martina Spitzer President, New N' Towne 508-359-2065							

August 24, 2009

Board of Selectmen Town House 459 Main Street Medfield, MA 02052

Dear Selectmen:

Request is made for a permit for a block party on Ledgetree Road (in front of # 11) on Saturday, September 12, 2009 from 3pm – 9 pm.

Thank you.

Gretchen McGrory

MEDFIELD SELECTMEN

From: + No From Address]

Subject: Field Hockey Car Wash

Print Reply Reply All Forward

Date: Tuesday, August 25, 2009 4:03 PM

HTML | Plain Text | Header | Raw Content

Hello,

My name is Holly Oppel and I am a captain of the Medfield Field Hockey team. In order to raise money for our program we are trying to put together a car wash. The desired date is Sunday September 6, 2009 from 9:00 till 2:00pm. I can be reached at (508)359-4884 and my e-mail address is hollyop24@comcast.net. Thank you!