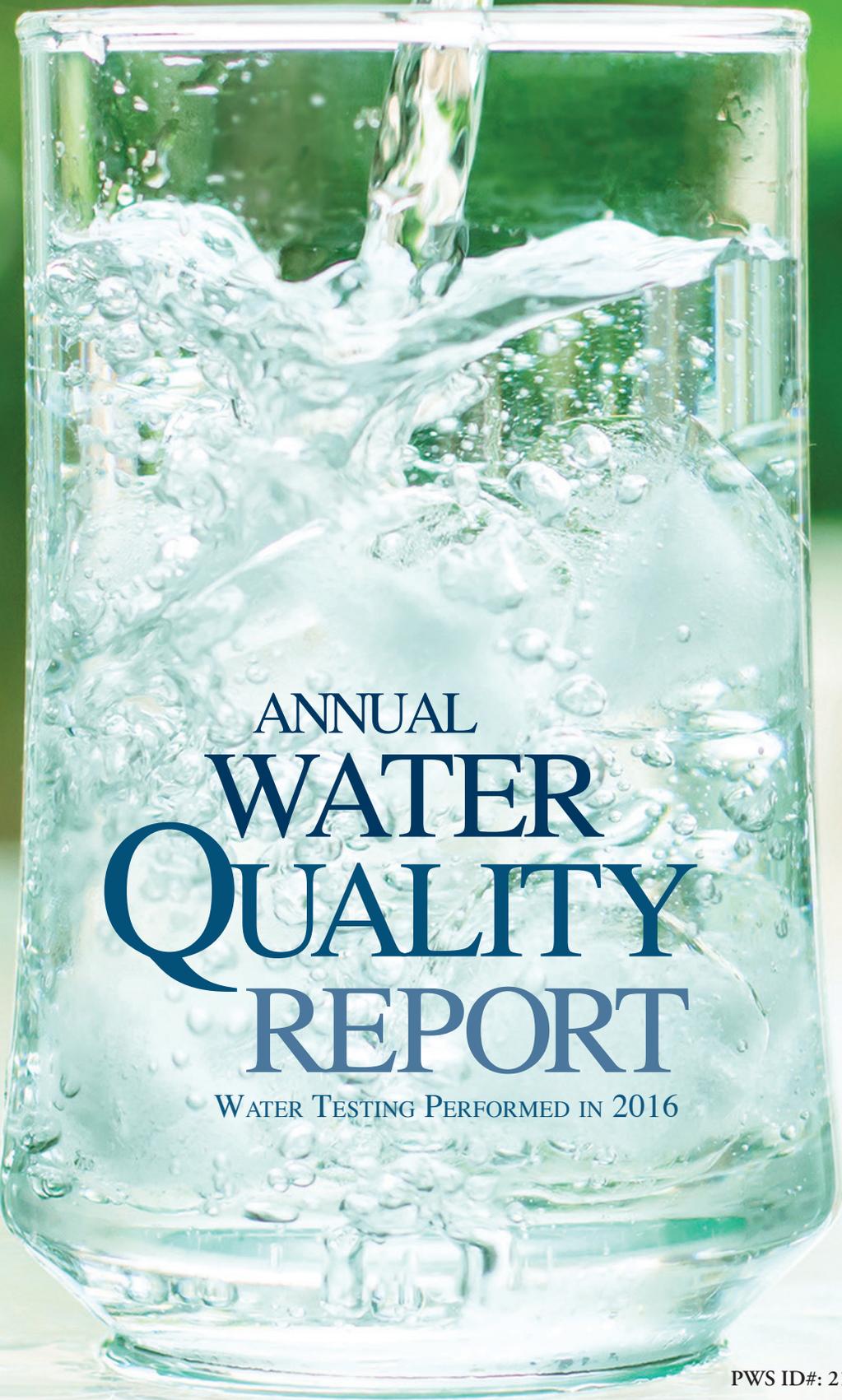


Presented By
Town of Medfield



ANNUAL
**WATER
QUALITY
REPORT**

WATER TESTING PERFORMED IN 2016

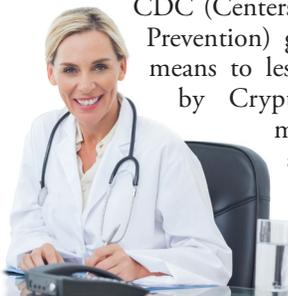
We've Come a Long Way

Once again we are proud to present our annual water quality report covering the period between January 1 and December 31, 2016. In a matter of only a few decades, drinking water has become exponentially safer and more reliable than at any other point in human history. Our exceptional staff continues to work hard every day—at any hour—to deliver the highest quality drinking water without interruption. Although the challenges ahead are many, we feel that by relentlessly investing in customer outreach and education, new treatment technologies, system upgrades, and training, the payoff will be reliable, high-quality tap water delivered to you and your family.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/

CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or at <http://water.epa.gov/drink/hotline>.



Where Does My Water Come From?

The origin of our water is five ground water supply wells, referred to as Wells 1, 2, 3, 4, and 6 (Note: Well 5 was not fully constructed due to high levels of iron and manganese in its water). The ground water supply is not exposed to air and is not subject to direct pollution and contamination such as a river or reservoir (surface water). In fact, ground water is the highest quality of water available to meet the public health demand of water intended for human consumption. Wells 1, 2, and 6 are located in the Charles River Aquifer, while Wells 3 and 4 are located in the Neponset River Aquifer. The water system also includes two water storage tanks and approximately 80 miles of water main.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the Department of Environmental Protection (DEP) and the U.S. Environmental Protection Agency (U.S. EPA) prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) and Massachusetts Department of Public Health (DPH) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Substances that may be present in source water include: Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife; Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban storm-water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and which may also come from gas stations, urban storm-water runoff, and septic systems; Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

SWAP

The Source Water Assessment and Protection (SWAP) program, established under the federal Safe Drinking Water Act, requires every state to inventory land uses within the recharge areas of all public water supply sources; assess the susceptibility of drinking water sources to contamination from these land uses; and publicize the results to provide support for improved protection. A susceptibility ranking of high was assigned to the Medfield Water System using the information collected during the water system assessment by the Massachusetts Department of Environmental Protection (MassDEP). The complete SWAP report is available at the Water Department and online at www.mass.gov/eea/docs/dep/water/drinking/swap/cero/3175000.pdf. For more information, contact Maurice Goulet at (508) 906-3002.

Water Treatment Process

Chlorine is added as a precaution against any bacteria that may be present. (We carefully monitor the amount of chlorine, adding the lowest quantity necessary to protect the safety of your water without compromising taste.) Sodium hydroxide (used to adjust the final pH and alkalinity) and a corrosion inhibitor (used to protect distribution system pipes) are added before the water is delivered to the water towers and into your home or business. We are in the design phase for a new treatment plant for Wells 3 and 4 to remove iron and manganese, for proposed construction in 2018.

Manganese Monitoring

Manganese is a naturally occurring mineral found in rocks, soil and groundwater, and surface water. Manganese is necessary for proper nutrition and is part of a healthy diet, but can have undesirable effects on certain sensitive populations at elevated concentrations. The U.S. EPA and MassDEP have set an aesthetics-based Secondary Maximum Contaminant Level (SMCL) for manganese of 50 µg/L (micrograms per liter), or 50 parts per billion (ppb), and health advisory levels. In addition, U.S. EPA and MassDEP have also established public health advisory levels. Drinking water may naturally have manganese and, when concentrations are greater than 50 ppb, the water may be discolored and taste bad. Over a lifetime, U.S. EPA recommends that people drink water with manganese levels less than 300 ppb and over the short term, U.S. EPA recommends that people limit their consumption of water with levels over 1000 ppb, primarily due to concerns about possible neurological effects. Children up to 1 year of age should not be given water with manganese concentrations over 300 ppb, nor should formula for infants be made with that water for longer than 10 days.

About Our Violations

During the fall of 2016, we did not monitor and perform the quarterly sampling for the presence of Iron and Manganese in Well 3. All previous and subsequent samples have been taken, and results of the analyses have been received and properly recorded as required by state and federal laws. We do not believe that missing this monitoring requirement had any impact on public health and safety. We have already taken the steps to ensure that adequate monitoring and reporting will be performed in the future so that this oversight will not be repeated.

The Town also received a Notice of Noncompliance during the Massachusetts Department of Environmental Protection inspection on April 20, 2016. The issues noted in the inspection report were all addressed to DEP's satisfaction.

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/lead.



QUESTIONS?

For more information about this report, or for any questions relating to your drinking water, please call Maurice Goulet, Director of Public Works, at (508) 906-3002, or email at mgoulet@medfield.net.

Water Main Flushing

Distribution mains (pipes) convey water to homes, businesses, and hydrants in your neighborhood. The water entering distribution mains is of very high quality; however, water quality can deteriorate in areas of the distribution mains over time. Water main flushing is the process of cleaning the interior of water distribution mains by sending a rapid flow of water through the mains.

Flushing maintains water quality in several ways. For example, flushing removes sediments like iron and manganese. Although iron and manganese do not pose health concerns, they can affect the taste, clarity, and color of the water. Additionally, sediments can shield microorganisms from the disinfecting power of chlorine, contributing to the growth of microorganisms within distribution mains. Flushing helps remove stale water and ensures the presence of fresh water with sufficient dissolved oxygen, disinfectant levels, and an acceptable taste and smell.



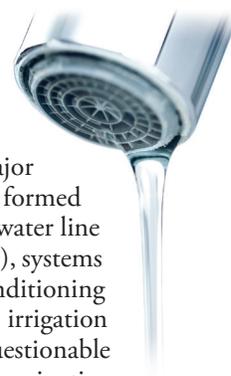
During flushing operations in your neighborhood, some short-term deterioration of water quality, though uncommon, is possible. You should avoid tap water for household uses at that time. If you do use the tap, allow your cold water to run for a few minutes at full velocity

before use, and avoid using hot water to prevent sediment accumulation in your hot water tank.

Please contact us if you have any questions or if you would like more information on our water main flushing schedule.

What's a Cross-connection?

Cross-connections that contaminate drinking water distribution lines are a major concern. A cross-connection is formed at any point where a drinking water line connects to equipment (boilers), systems containing chemicals (air conditioning systems, fire sprinkler systems, irrigation systems) or water sources of questionable quality. Cross-connection contamination can occur when the pressure in the equipment or system is greater than the pressure inside the drinking water line (back-pressure). Contamination can also occur when the pressure in the drinking water line drops due to fairly routine occurrences (main breaks, heavy water demand), causing contaminants to be sucked out from the equipment and into the drinking water line (back-siphonage).



Outside water taps and garden hoses tend to be the most common sources of cross-connection contamination at home. The garden hose creates a hazard when submerged in a swimming pool or when attached to a chemical sprayer for weed killing. Garden hoses that are left lying on the ground may be contaminated by fertilizers, cesspools, or garden chemicals. Improperly installed valves in your toilet could also be a source of cross-connection contamination.

Community water supplies are continuously jeopardized by cross-connections unless appropriate valves, known as backflow prevention devices, are installed and maintained. We have surveyed industrial, commercial, and institutional facilities in the service area to make sure that potential cross-connections are identified and eliminated or protected by a backflow preventer. We also inspect and test backflow preventers to make sure that they provide maximum protection.

For more information on backflow prevention, contact the Safe Drinking Water Hotline at (800) 426-4791.

Community Participation

The Board of Water and Sewerage meetings are typically held monthly at the Medfield Town House, 459 Main Street, Medfield, MA. Meetings are posted with the Town Clerk and also posted on the Town of Medfield website: www.town.medfield.net.

Test Results

Our water is monitored for many different kinds of contaminants on a very strict sampling schedule. The information below represents only those substances that were detected; our goal is to keep all detects below their respective maximum allowed levels. The State recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

We participated in the 3rd stage of the EPA's Unregulated Contaminant Monitoring Rule (UCMR3) program by performing additional tests on our drinking water. UCMR3 benefits the environment and public health by providing the EPA with data on the occurrence of contaminants suspected to be in drinking water, in order to determine if EPA needs to introduce new regulatory standards to improve drinking water quality. Contact us for more information on this program.

REGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Dichloromethane (ppb)	2016	5	0	0.1	ND-0.5	No	Discharge from pharmaceutical and chemical factories
Haloacetic Acids [HAA] - Stage 2 (ppb)	2016	60	NA	0.9	ND-1.8	No	By-product of drinking water disinfection
Nitrate (ppm)	2016	10	10	1.53	0.46-3.13	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
TTHMs [Total Trihalomethanes] - Stage 2 (ppb)	2016	80	NA	10.1	8.6-11.6	No	By-product of drinking water disinfection
Tetrachloroethylene (ppb)	2016	5	0	1.7	ND-6	No	Discharge from factories and dry cleaners
Trichloroethylene (ppb)	2016	5	0	0.1	ND-0.5	No	Discharge from metal degreasing sites and other factories

SECONDARY SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	SMCL	MCLG	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Iron (ppb)	2016	300	NA	320	ND-820	No	Leaching from natural deposits; Industrial wastes
Manganese (ppb)	2016	50	NA	241	ND-808	No	Leaching from natural deposits

UNREGULATED SUBSTANCES ¹

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE
1,1-Dichloroethane (ppb)	2015	0.026	0-0.21	Halogenated alkane; used as a solvent
Bromoform (ppb)	2016	0.2	ND-1.7	By-product of drinking water disinfection
Chlorodibromomethane (ppb)	2016	0.04	ND-0.9	By-product of drinking water disinfection

UNREGULATED CONTAMINANT MONITORING RULE - PART 3 (UCMR3) ¹

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE
1,4-Dioxane (ppb)	2015	0.16	0-1.1	Used as a solvent or solvent stabilizer
Chlorate (ppb)	2015	59.8	ND-110	Agricultural defoliant or desiccant and disinfection by-product
Chlorodifluoromethane (ppb)	2015	0.045	ND-0.25	Chlorofluorocarbon; occurs as a gas, and used as a refrigerant, as a low-temperature solvent, and in fluorocarbon resins
Chromium-6 (ppb)	2015	0.19	0.07-0.31	Naturally occurring element; used for chrome plating, dyes and pigments, leather tanning, and wood preservation
Chromium (ppb)	2015	0.41	ND-3.3	Naturally occurring element; used in making steel and other alloys
Strontium (ppb)	2015	119	60-190	Naturally occurring element; historically, commercial use of strontium was in the faceplate glass of CRT televisions
Vanadium (ppb)	2015	0.21	ND-0.5	Naturally occurring elemental metal used as vanadium pentoxide, which is a chemical intermediate and a catalyst

¹ Unregulated contaminants are those for which the U.S. EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist U.S. EPA in determining their occurrence in drinking water and whether future regulation is warranted.

Definitions

90th Percentile: Out of every 10 homes sampled, 9 were at or below this level.

AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

SMCL (Secondary Maximum Contaminant Level): SMCLs are established to regulate the aesthetics of drinking water like appearance, taste and odor.